

**R09**

**Code No: E5101**

**JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD**

**MBA - I Semester Examinations, January 2011**

**MANAGEMENT AND ORGANIZATIONAL BEHAVIOR**

**Time: 3hours**

**Max. Marks: 60**

**Answer any five questions**

**All questions carry equal marks**

- - -

1. Give two definitions of management. Briefly explain the functions of Management relating to the levels of management.
2. What is planning? Discuss its characteristics and the steps in planning process.
3. Explain span of management. Discuss the factors that affect span of management.
4. Discuss the line and staff organization and its advantages and disadvantages.
5. What is personality? How do you interrelate personality development & employee behavior and job performance?
6. Explain Motivation. Discuss Herzberg two factor theory of Motivation its merits and demerits in detail.
7. What is leadership? Bring out the differences between a leader and a manager. Briefly explain charismatic leadership style.
8. Discuss the process of communication. How upward communication assumes greater significance in decision making?

\*\*\*\*\*

FIRSTRANKER